

NORTHWEST PARK MUD

**Northwest Park Municipal Utility District
Northwest Harris County, Texas USA**

CUSTOMER SERVICE PAGE

To establish new service with Northwest Park MUD, the following items must be completed:

- * Payment of Customer Deposit
\$50.00
Non-refundable
Please note that in the case of a renter, a \$50.00 security deposit is also required of the Owner of the property.
- * A signed and completed Contract for Utility Service
- * Application Fee of \$5.00
- * Meter Installation fee, when applicable – payment being cash or money order only, along with Customer Deposit and Application Fee.

If check is accepted for payment, it must be made payable to:

Northwest Park MUD

Payment may also be made in person at:

Water District Service Co.
4234 Richmond Avenue
Houston, TX 77027

It is advised you contact Water District Service Co.'s billing office at 713-623-6185 between 7:30 – 4:30 Monday through Friday, before coming into the office to make payment.

**CONTRACT FOR UTILITY SERVICE
NORTHWEST PARK MUNICIPAL UTILITY DISTRICT**

Water District Service Company
District Operator
4234 Richmond Avenue
Houston, Texas 77027
713-623-6185

**YOU ARE REQUIRED
TO SEND \$50.00 DEPOSIT
WITHIN 5 DAYS.**

, 20__

The undersigned does hereby make application to Northwest Park Municipal Utility District for water and sewer service for the following residential premises:

Street _____ Mailing _____
Address _____ Address _____

These services are to be rendered by the District for so long as the premises are occupied, subject, however, to the terms and conditions of the District's rate order which is incorporated herein by reference and made a part of this Contract for all purposes. A copy of the rate order is available for inspection by the applicant at the office of the District Operator. Applicant acknowledges the opportunity to inspect such rate order and accepts its terms and conditions. Applicant understands that the terms of the rate order, including the rates to be charged for services to the applicant, may be amended by resolution of the Board of Directors of the District. In the event of any conflict between this agreement and the District's rate order, or any amendments thereto, the terms and conditions of the rate order shall take precedence over this agreement.

The applicant agrees to pay for all such utilities and services supplied to said premises at the rates provided in the District's rate order.

Applicant agrees to be responsible for all charges in accordance with the District's rate order until written notice is received by the District at the office of the District's Operator, stating the date services are to be terminated or transferred.

Any bill for utility or service charges must be paid within 20 days after the billing date or a delinquent penalty of 10% of the existing unpaid balance shall be added to the bill. Service may be terminated if all charges and penalties are not paid within 5 days after the date a delinquent notice is mailed to the consumer. (The District's rate order should be reviewed for procedures in the event of a disputed bill.) A charge of \$45.00 shall be made for restoring water service where such service has been discontinued because of the consumer's failure to pay a bill before delinquent or because of unauthorized water usage. If there is unauthorized use after service is discontinued for any reason, the water meter shall be removed. In addition to any other fees or charges due, a reset fee of \$50.00 shall be paid to reinstall the meter before service is restored. A charge of \$5.00 shall be made for establishing account and a charge of \$10.00 shall be made for discontinuing service at the request of a non-delinquent customer.

The applicant herewith tenders the sum of \$50.00 in advance as a deposit against future charges for services. Upon written notice from the applicant to the District to discontinue service to the subject premises, and upon payment of all charges for services provided to said premises, said deposit, or its remainder, shall be refunded. The District reserves the right to apply the deposit against unpaid charges for its services.

This application becomes a Contract only upon the acceptance of the same by the Northwest Park Municipal Utility District.

CONTINUED ON BACK
SERVICE AGREEMENT

I. PURPOSE. Northwest Park Municipal Utility District (hereinafter referred to as the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has received a signed copy of this agreement.

II. PLUMBING RESTRICTIONS. The following unacceptable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the Service Agreement between the District between the District and the undersigned Customer (the "Customer"):

- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.
 - C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- IV. ENFORCEMENT.** If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

ACCEPTED:
NORTHWEST PARK M.U.D.

Applicant

By: _____
Service to commence on _____
(Date)

Applicant
S.S.# _____